

California Online Request Metrics for 2023

January 1 - December 31, 2023

Request Type	Count	Average Days to Close	2023 Dec. Metric
Data Access Request	112	15	7
COMPLETE	15	37	36
REJECTED	97	12	6
*	170	15	6
COMPLETE	52	37	38
REJECTED	118	6	4
Do Not Sell My Personal Information	2,052	2	1
COMPLETE	1,833	2	1
REJECTED	219	4	3
Grand Total	2,334	3	1

*No requests that required deletion or redaction were partially or fully completed. All requests were either fully completed or rejected.

Published in accordance with Section 87(2)(g) of the California Public Information Act and The Delete Act of 2023, SB 362